

Privacy Policy

Effective date: 01/09/2026

Two Four Eight develops leaders who multiply Jesus movements in cities. This policy explains what personal information we collect through twofoureight.org, why we collect it, who we share it with, and what you can ask us to do about it.

We collect very little. We are not an advertising business and we do not sell, rent, or trade personal information to anyone.

1. Who we are

Two Four Eight

Email: david@twofoureight.org

[Information Officer, if a South African entity: name and email]

Two Four Eight works in partnership with New Generations and Sixteen32, a US 501(c)(3) organisation that acts as our fiscal sponsor.

2. What we collect

Information you give us

If you contact us — by email or through a form on this site — we receive your name, your email address, and whatever you choose to write to us. If you ask to receive updates, we hold your name and email address. If you make a gift, your details are collected by our fiscal sponsor and payment provider rather than by us; see section 7.

Information collected automatically

Like almost every website, our hosting and analytics tools record technical information when you visit: IP address, browser and device type, the pages you look at, how long you stay, and the site or link that sent you here. We use this in aggregate to understand which parts of the site are useful. We do not use it to build a profile of you.

What we do not collect

We do not ask for sensitive information through this site — health information, financial account details, government identity numbers, or religious, political or biometric data. Please do not send that kind of information to us through the site.

3. Why we use it

Purpose	Information used	Why we are allowed to
Replying to your enquiry	Name, email, message	You asked us to — legitimate interest in responding to correspondence

Sending updates you signed up for	Name, email	Your consent, which you can withdraw at any time
Understanding and improving the site	Aggregated usage data	Legitimate interest in running a functional site
Receiving and acknowledging a gift	Donor details held by our fiscal sponsor	Performance of your request, and legal obligations on charitable receipts
Accounting, audit and record-keeping	Donation and correspondence records	Legal obligation

4. Cookies and similar technologies

A cookie is a small file a website leaves on your device so it can recognise it again. We use them sparingly:

- Essential cookies, which make the site work — page loading, security, and remembering your cookie preferences. These cannot be switched off.
- [Analytics cookies, set by [tool name], which tell us in aggregate which pages people read. These load only if you accept them.]
- Cookies set by embedded video players when you play a video. These belong to the video platform, not to us.

You can block or delete cookies through your browser settings. Blocking essential cookies may stop parts of the site working.

5. Videos and other embedded content

Pages on this site contain video hosted by [Vimeo] and may contain content embedded from other services. When you view or play that content, the provider may receive your IP address and set its own cookies, exactly as if you had visited their site directly. Their privacy policies govern that, not ours.

6. Who we share information with

We share personal information only where it is necessary, and only with:

- Service providers who run parts of the site on our behalf — hosting, email delivery, analytics and video — under contracts that require them to protect it and use it only for us.
- Sixteen32, our fiscal sponsor, in relation to gifts.
- Professional advisors, auditors and regulators where we are legally required to.

We do not sell personal information. We do not share it with advertising networks or data brokers.

7. Donations

Gifts to Two Four Eight in the United States are received through Sixteen32, a registered 501(c)(3) organisation. Your payment card details are handled by [payment provider] and never reach our systems.

8. Where your information is held

We work between South Africa and the United States, and most of our service providers are based in the United States. Your information will therefore be stored and processed outside the country you live in.

Where we transfer personal information out of the European Economic Area, the United Kingdom or South Africa, we do so on the basis of [Standard Contractual Clauses / an adequacy decision / your consent], and we require providers to give it a comparable level of protection.

9. How long we keep it

- Enquiries and correspondence: [24 months] after our last contact with you.
- Subscriber details: until you unsubscribe, and then removed from active lists.
- Donation records: for as long as US and South African tax and charity law requires — usually seven years.
- Analytics data: [14 months].

10. Your rights

Wherever you live, you can ask us to:

- Tell you what personal information we hold about you and give you a copy.
- Correct anything that is wrong or out of date.
- Delete information we no longer have a good reason to keep.
- Stop using your information for a particular purpose, or restrict how we use it.
- Send your information to another organisation, where that is technically possible.
- Withdraw consent you previously gave, without affecting anything done before you withdrew it.

If you are in the European Economic Area or the United Kingdom, these rights come from the GDPR. If you are in South Africa, they come from POPIA. If you are a California resident, the CCPA/CPRA gives you the right to know what we collect, to have it deleted, to correct it, and not to be treated differently for exercising those rights — and we confirm that we do not sell or share personal information as those terms are defined in that law.

To exercise any of these, email david@twofoureight.org. We will reply within [30 days]. There is no charge.

11. Complaints

If we have not handled your information properly, tell us first — we would rather fix it. You also have the right to complain to a regulator:

- South Africa: the Information Regulator (infoereg1@justice.gov.za).
- European Economic Area: the data protection authority in your country.
- United Kingdom: the Information Commissioner's Office (ico.org.uk).

12. Children

This site is aimed at adults and we do not knowingly collect personal information from anyone under 18. If you believe a child has given us information, email us and we will delete it.

13. Security

We take reasonable technical and organisational steps to protect personal information, including encrypted connections and restricted access. No website or email system is perfectly secure, so we cannot guarantee absolute security, but we will tell you and the relevant regulator promptly if a breach affects you.

14. Changes to this policy

If we change this policy we will post the new version here and update the effective date at the top. Significant changes will be flagged on the site.

15. Contact

Questions about this policy: david@twofoureight.org